

ANNUAL C&I COUNCIL MEETING



*Hosted by
High Real Estate Group LLC*

Welcome



Agenda

8:00 – 9:15 AM

Presentation

9:15 – 9:30 AM

**Questions and
Answers**



Mark Fitzgerald

President &
Chief Operating Officer



Michael Lorelli

Sr. Vice President
Commercial Asset Management



Bill Boben

Sr. Vice President
Sales/Leasing



Powell Arms

Sr. Vice President, Managing Director
Retail Division



David Aungst

President
High Hotels



Brad Mowbray

Sr. Vice President, Managing Director
Residential Division

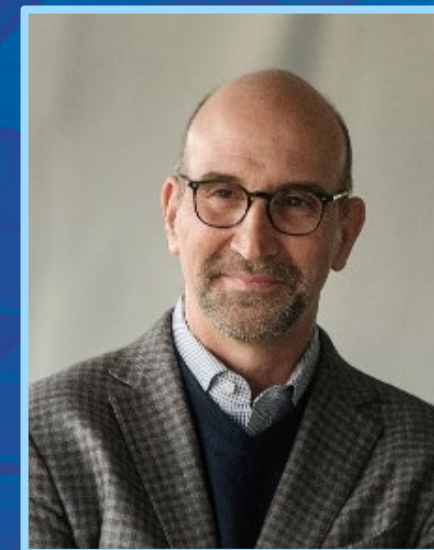


A Welcome From



Heather Kreiger

2022 C&I President



Mark Fitzgerald

President & Chief Operating Officer
High Real Estate Group LLC

Presentation: Three Areas of Focus

Economic Overview

- COVID-19 update
- GDP projections
- Disposable income and saving rate
- Employment trends

Nationwide Real Estate

- Acquisition/ Development sentiment
- Cap Rate trends
- Underwriting criteria
- Real Estate cycle

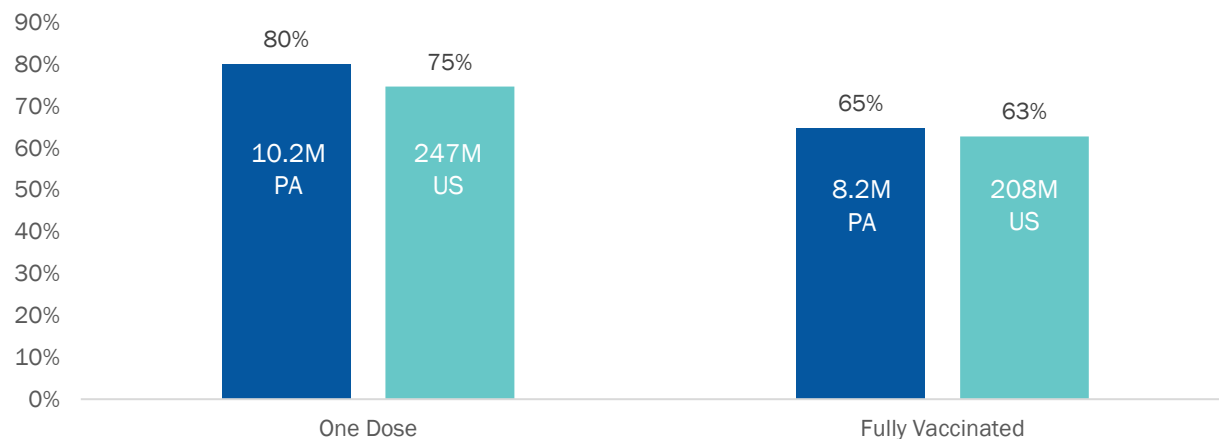
Lancaster Real Estate

- Industrial
- Office
- Retail
- Hotel
- Apartments

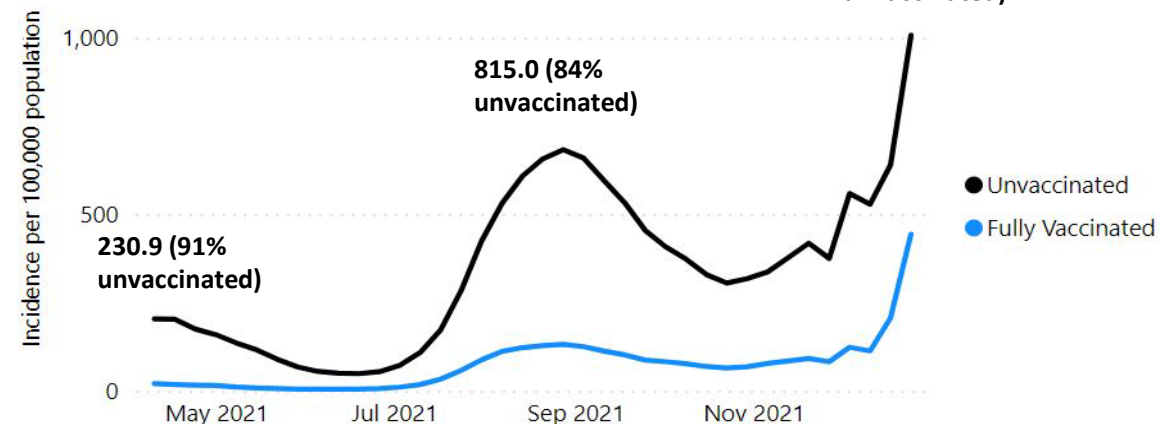


Hospitalizations and Deaths Up Among Unvaccinated

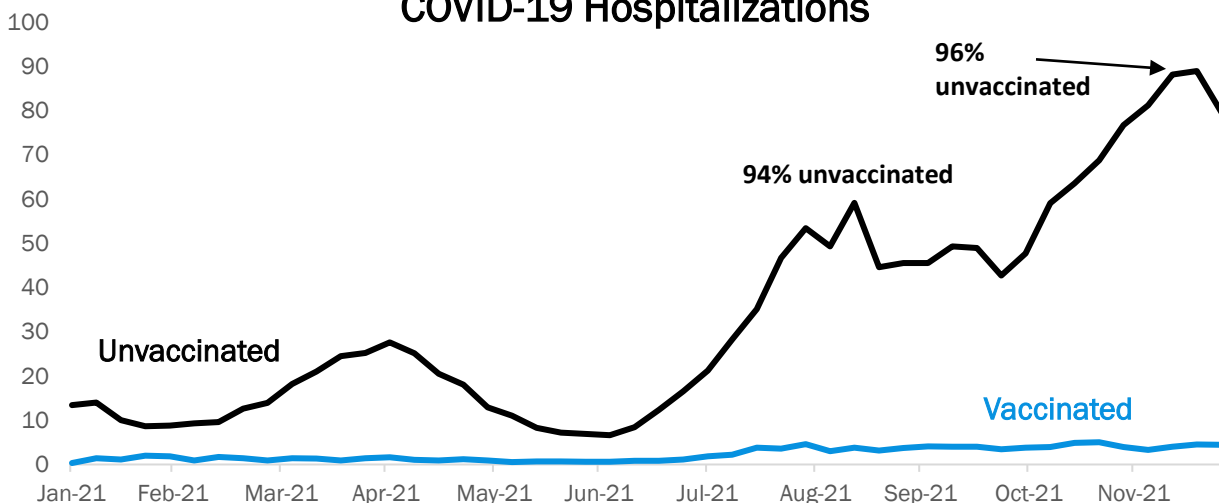
% of Population Vaccinated
As of January 12, 2022



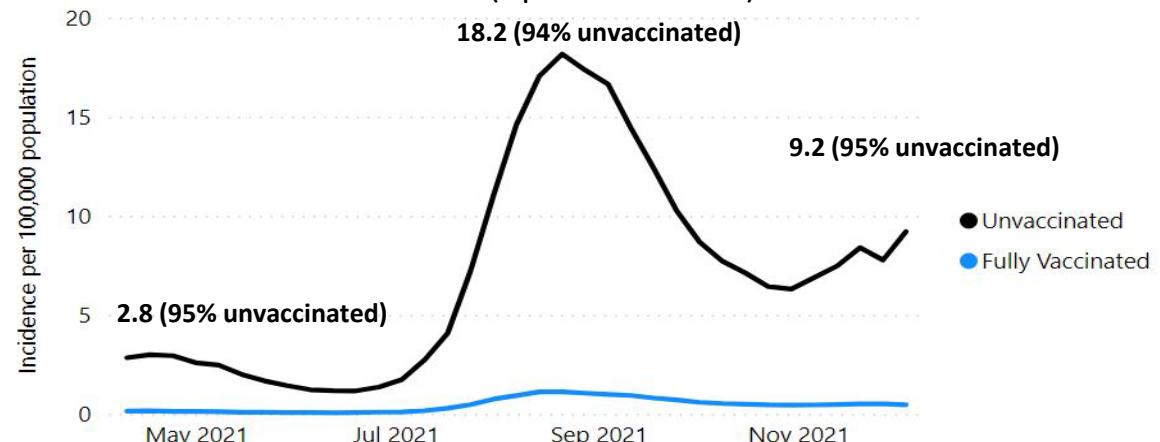
Rates of COVID-19 Cases
(Apr. – Dec. 2021)



COVID-19 Hospitalizations

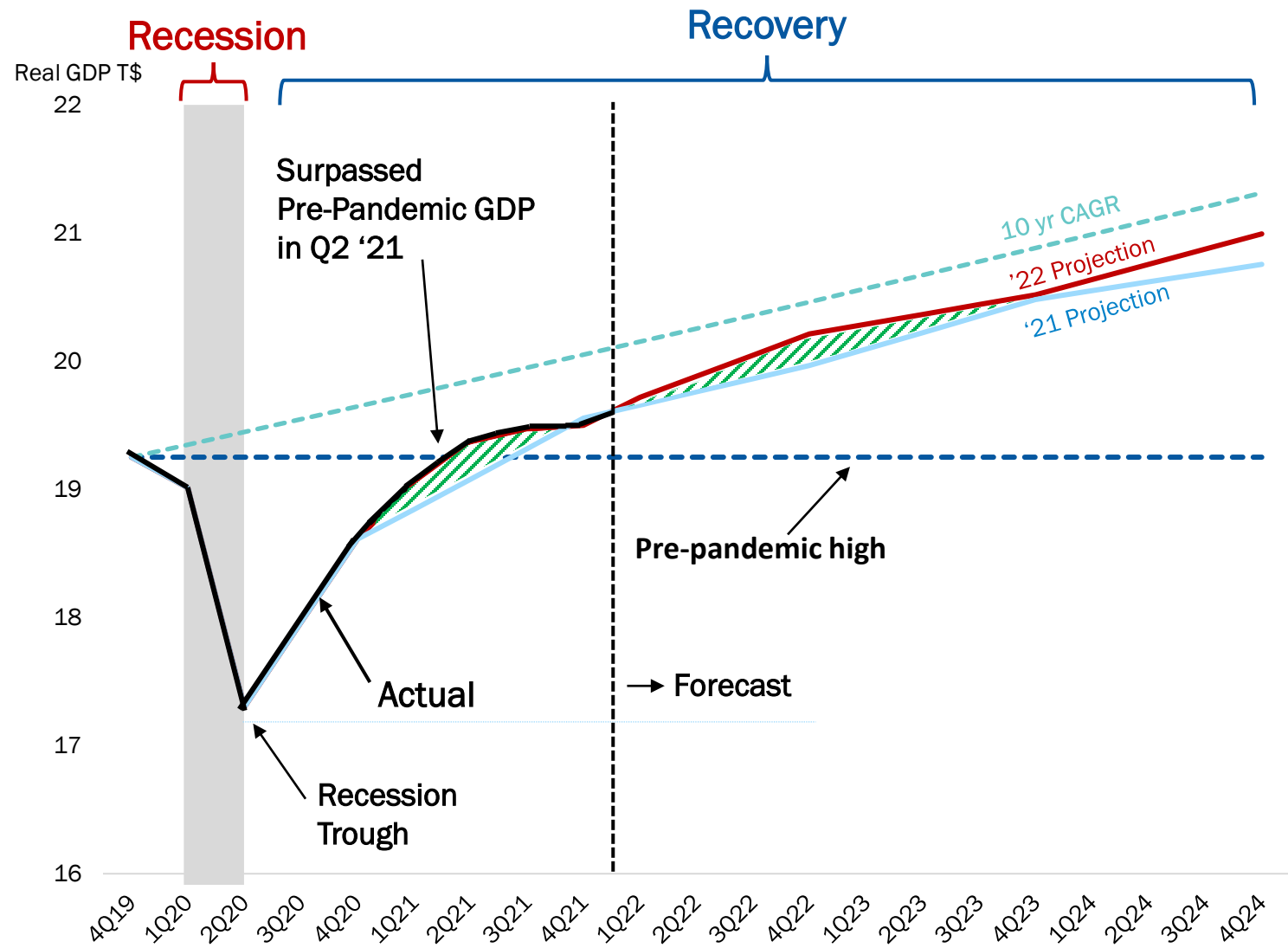


COVID-19 Deaths
(Apr. – Dec. 2021)



Source: CDC

Faster Recovery Than Predicted



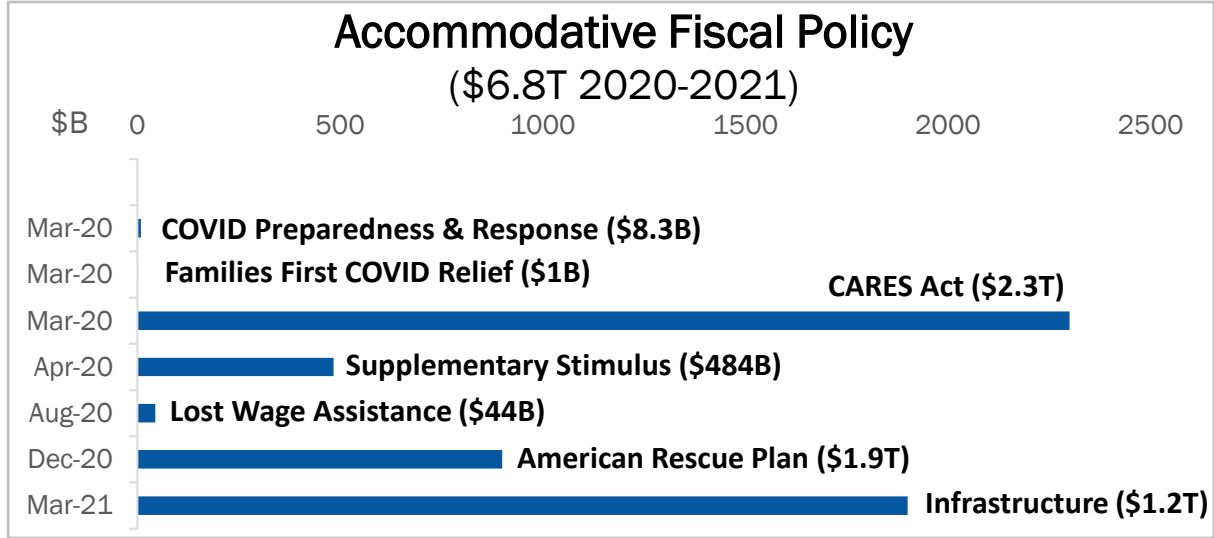
FOMC December 2021
Annual GDP Growth Projections

	2021	Actual	2022	Variance
2020	-2.4%	-3.5%	-	(-1.1%)
2021	4.2%	5.7%	-	1.5%
2022	3.2%	-	4.0%	0.8%
2023	2.4%	-	2.2%	(-0.2%)
2024	1.8%	-	2.0%	0.2%

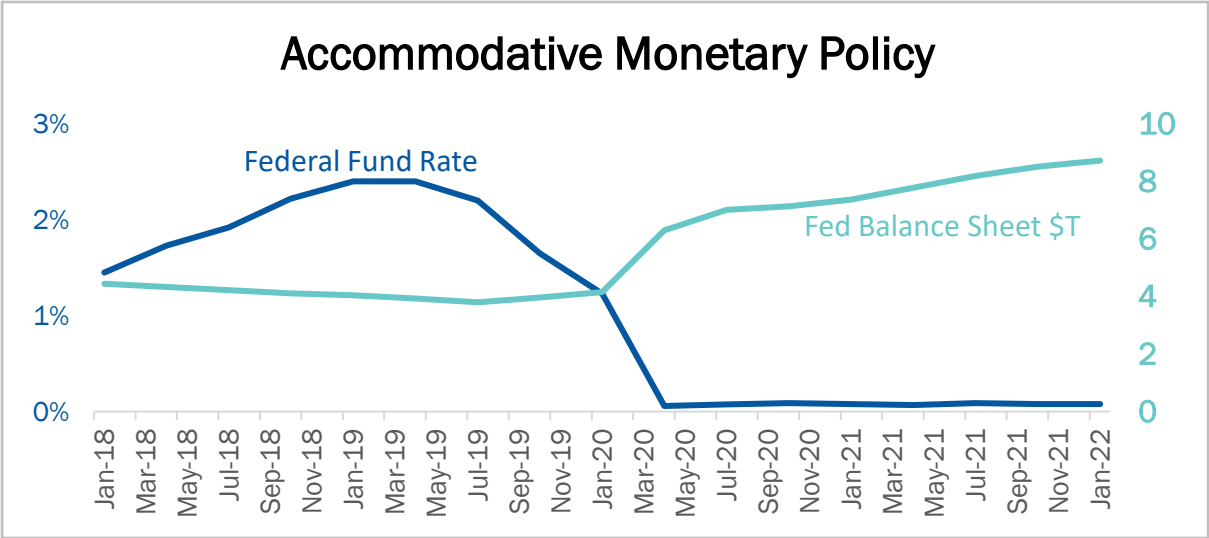
Note: Projections are median

2021 GDP Growth Driven By:

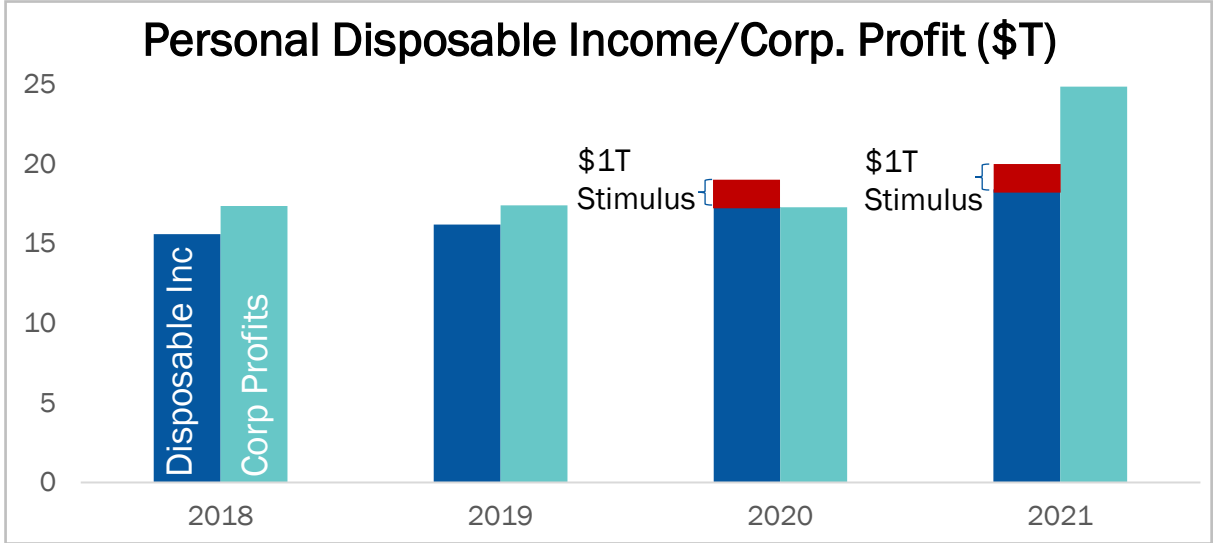
Accommodative Fiscal Policy (\$6.8T 2020-2021)



Accommodative Monetary Policy

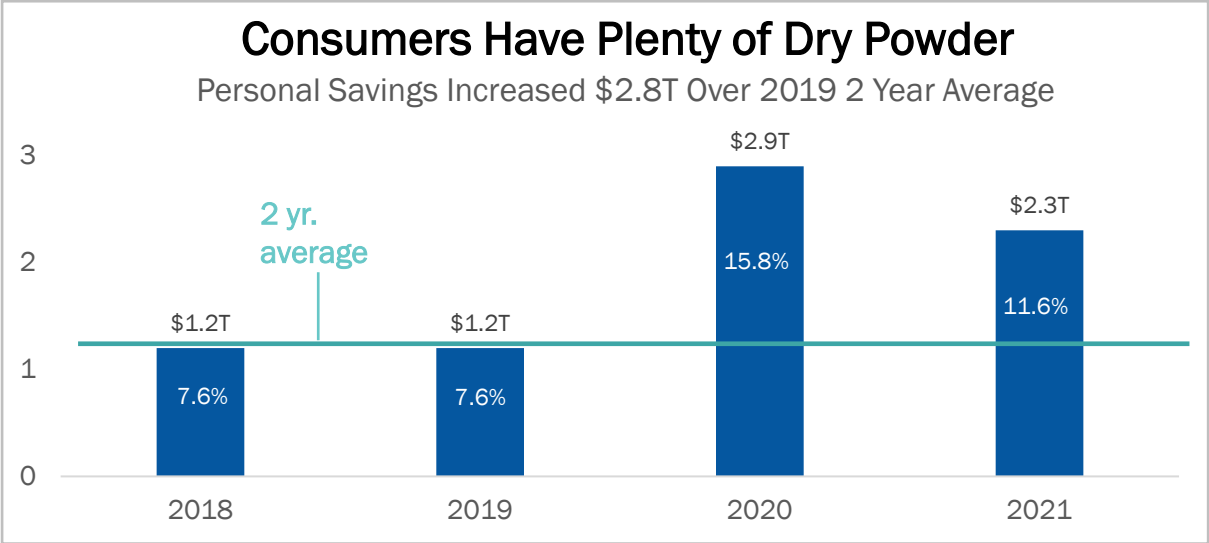


Personal Disposable Income/Corp. Profit (\$T)

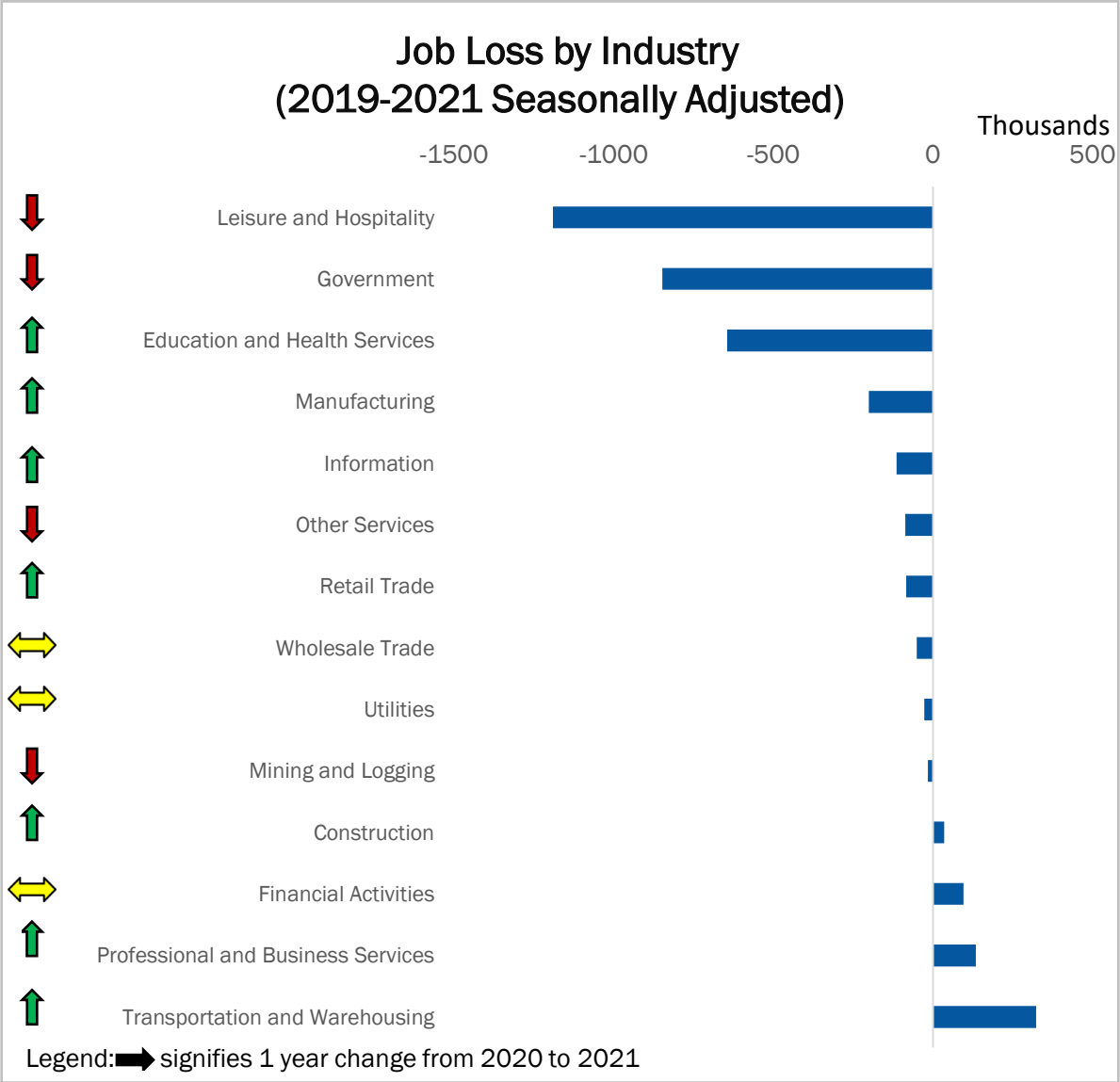
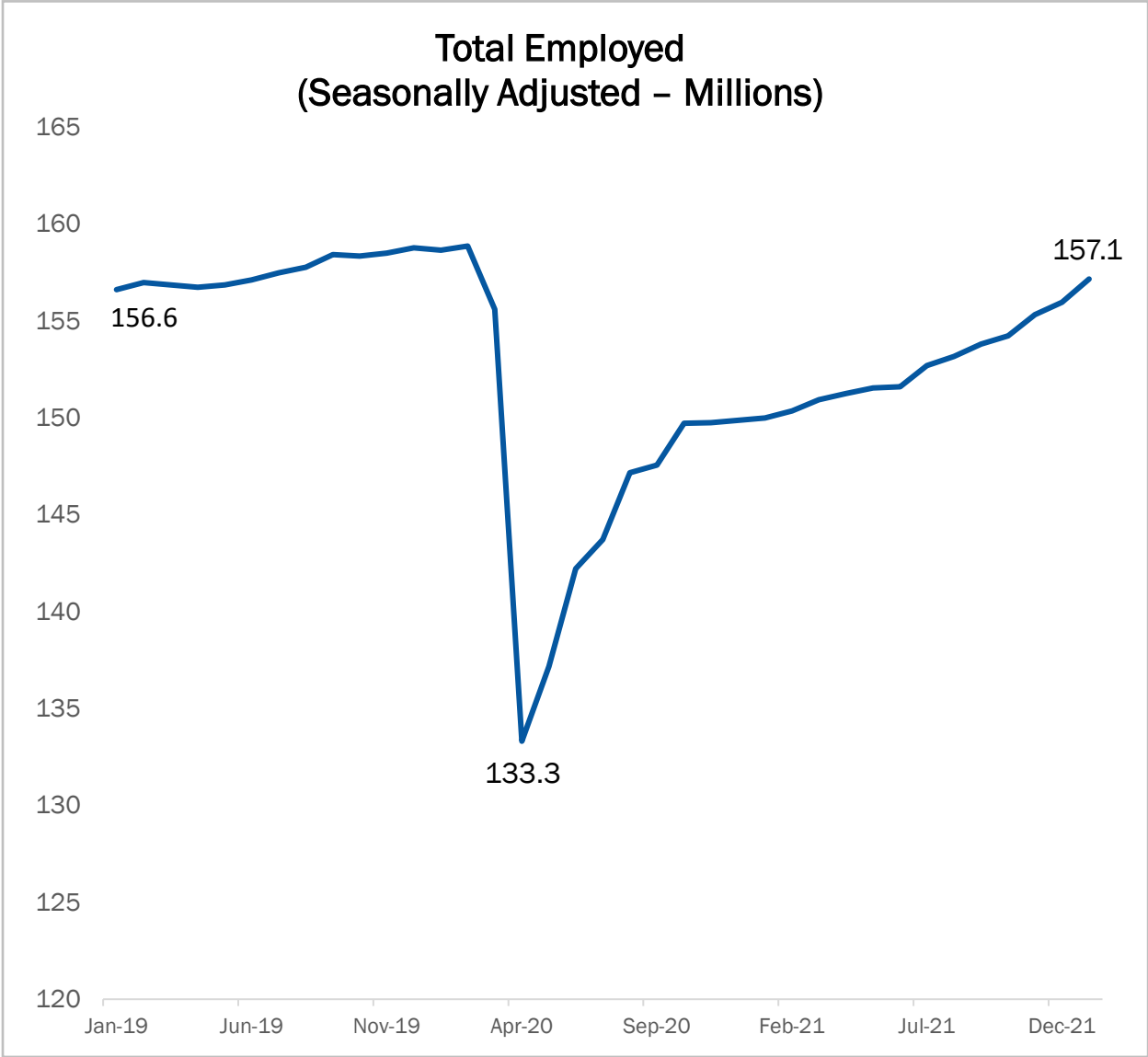


Consumers Have Plenty of Dry Powder

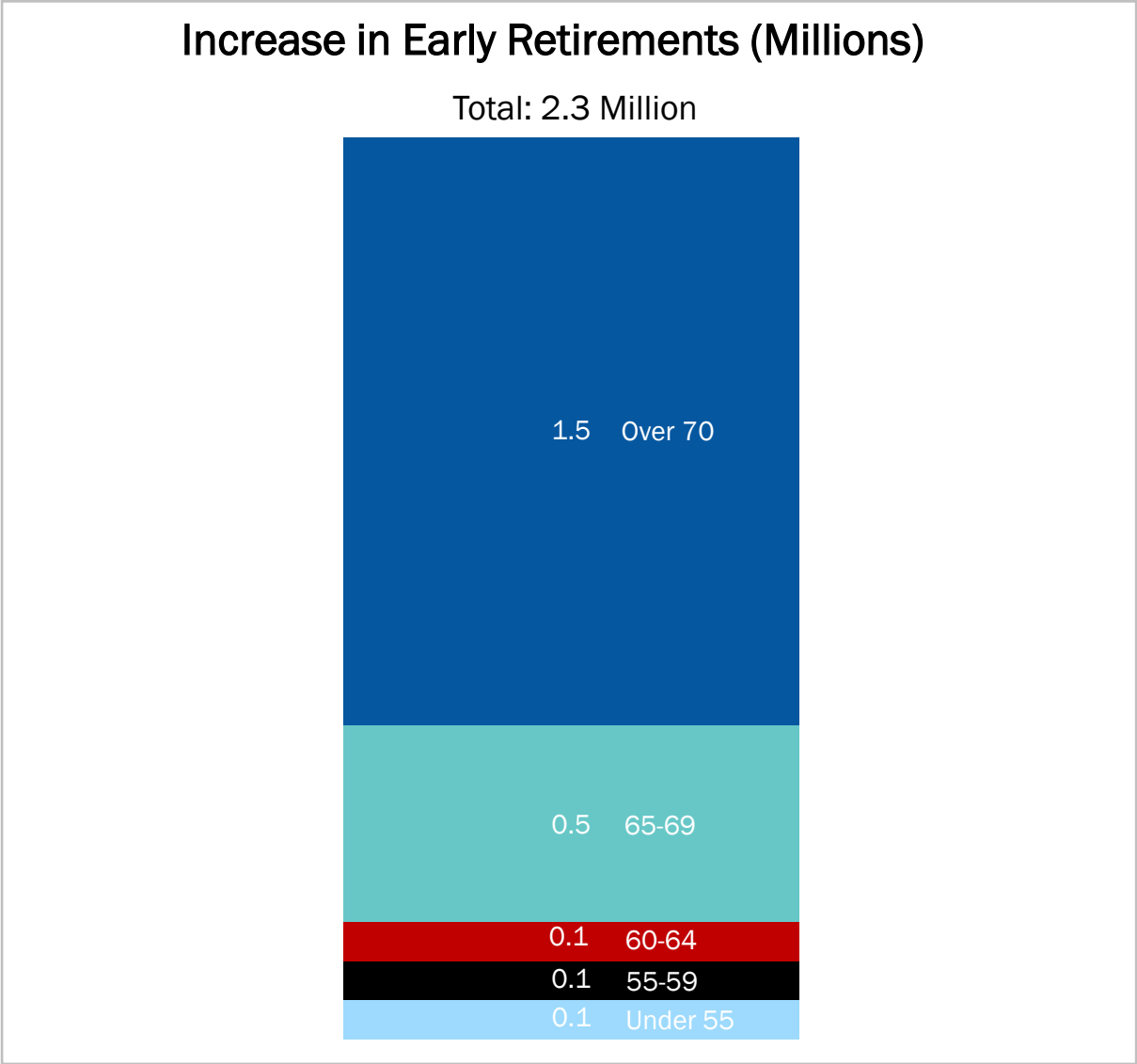
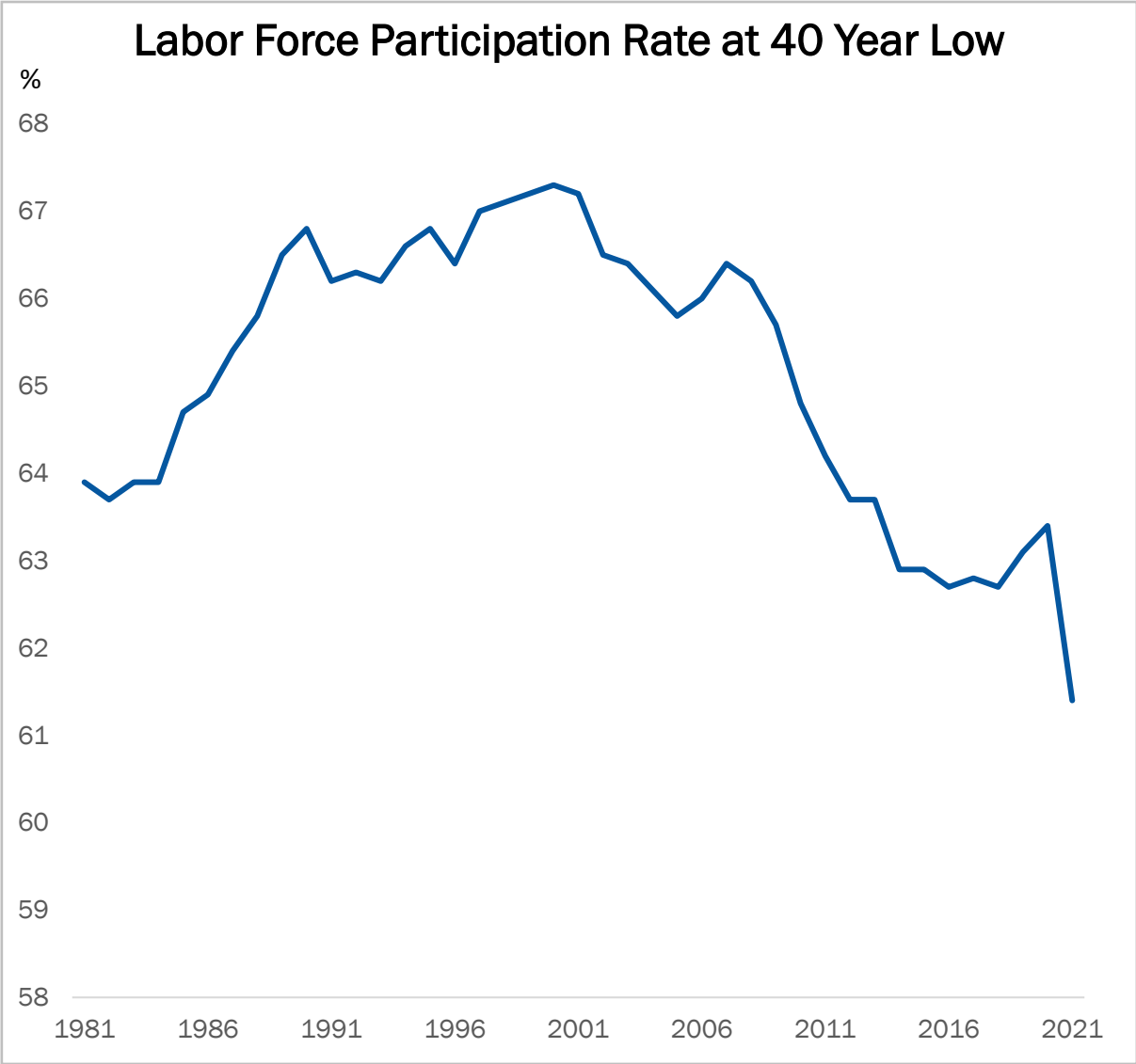
Personal Savings Increased \$2.8T Over 2019 2 Year Average



Employment: Just Back to Pre-Pandemic Peak

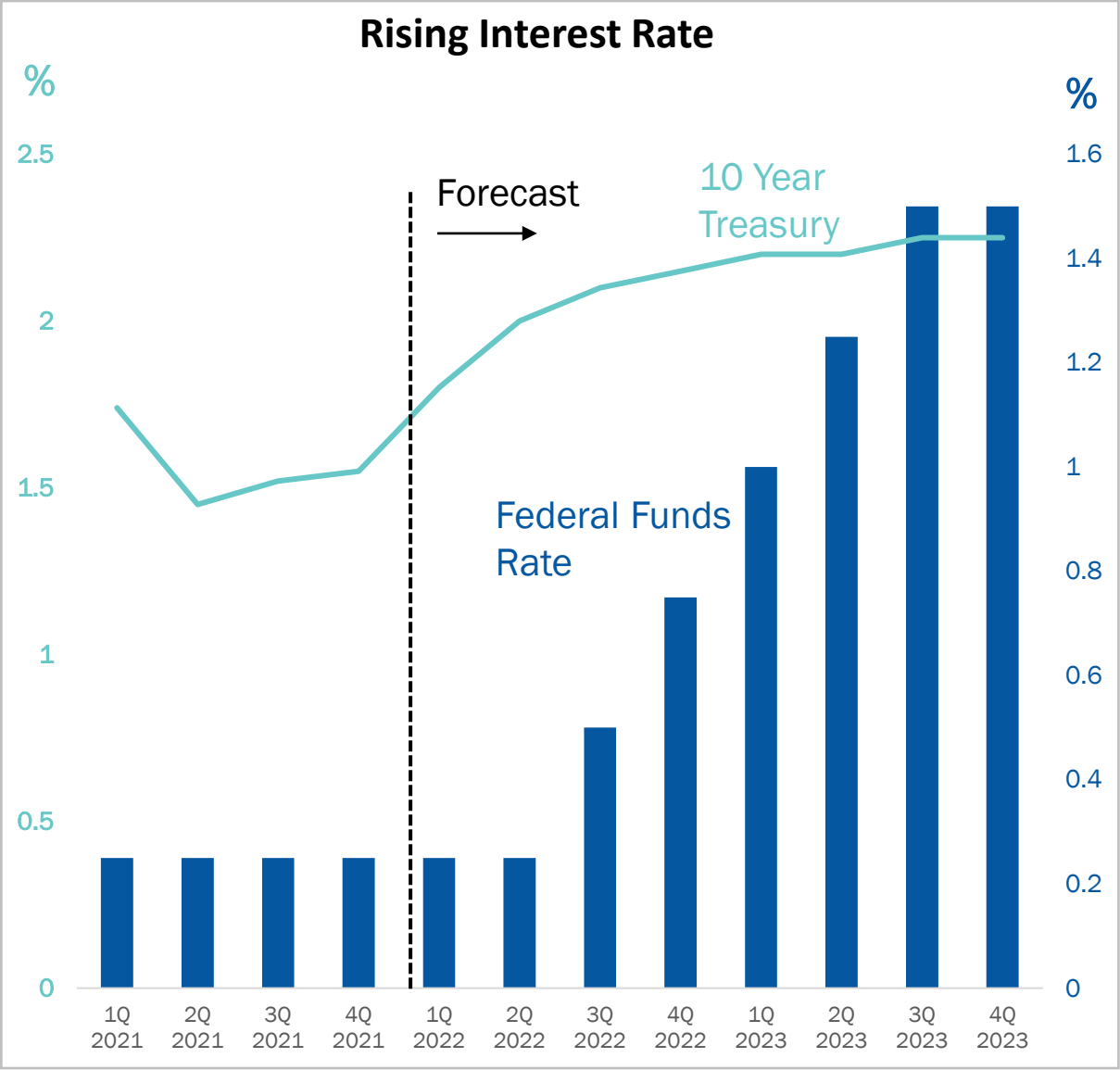
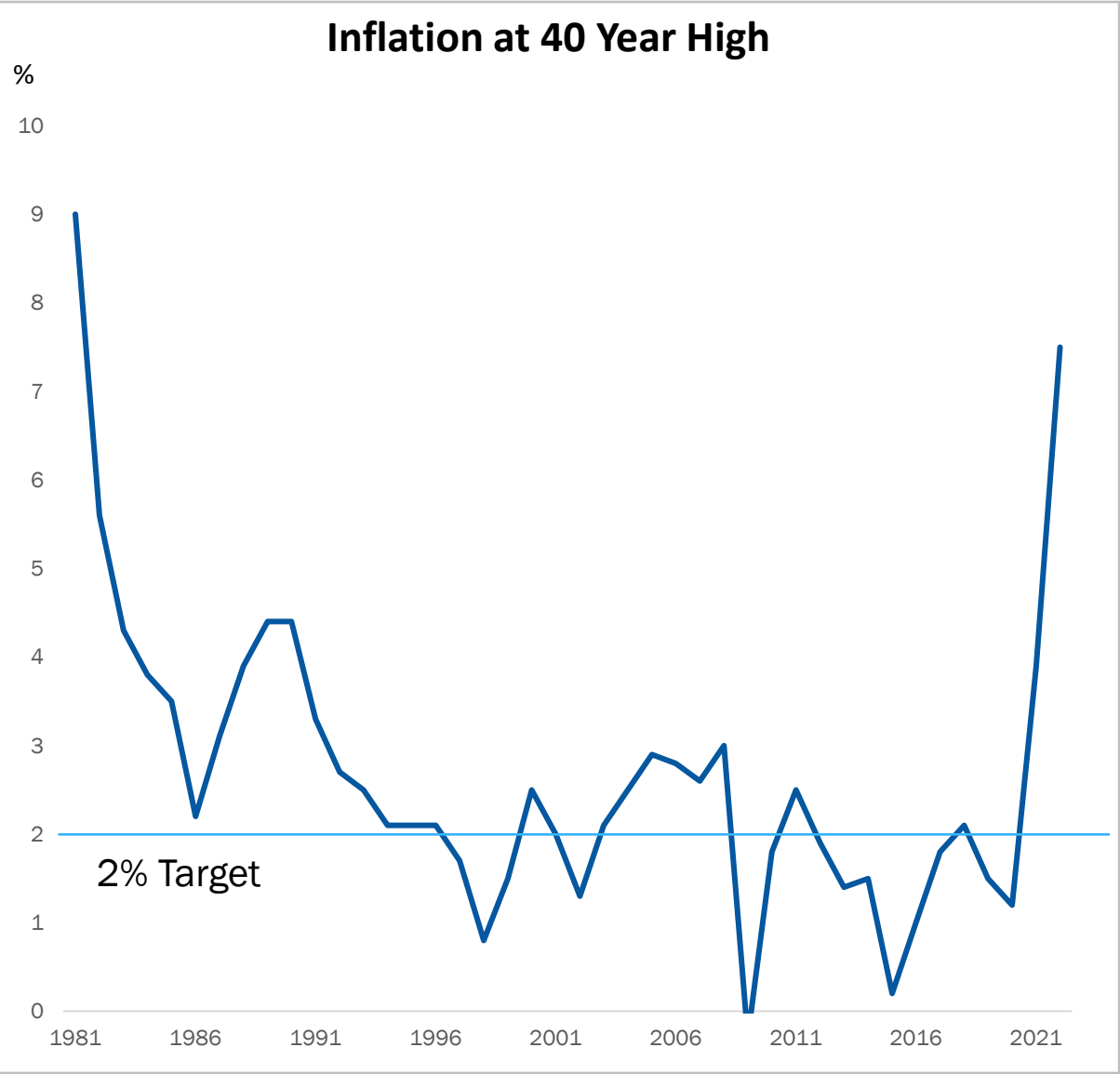


Labor Challenges Impact Recovery



Source: US Bureau of Labor Statistics; Federated Hermes, Linda Duessel/Lancaster Chamber Economic Forecast Breakfast: “Economic & Market Outlook”

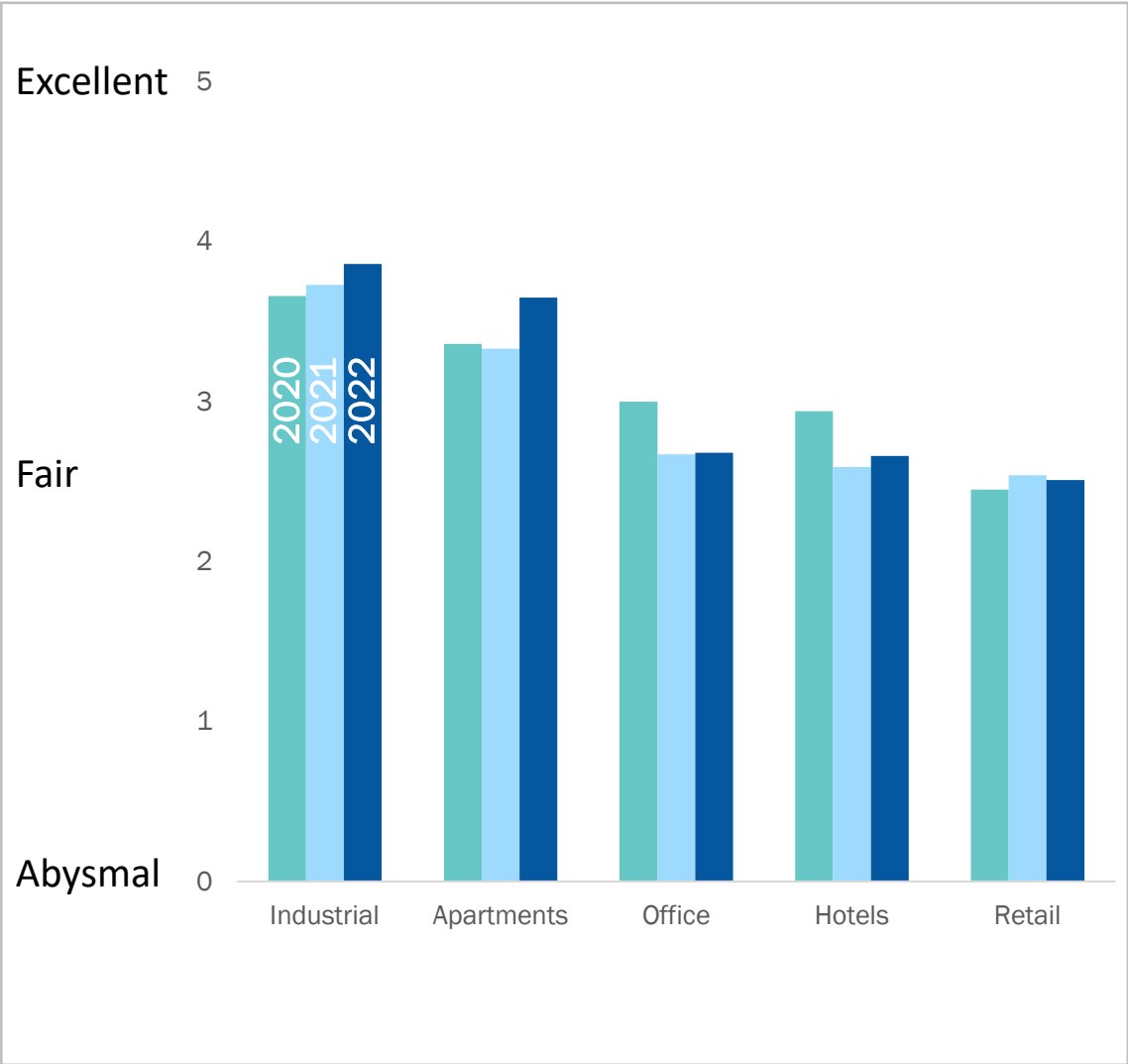
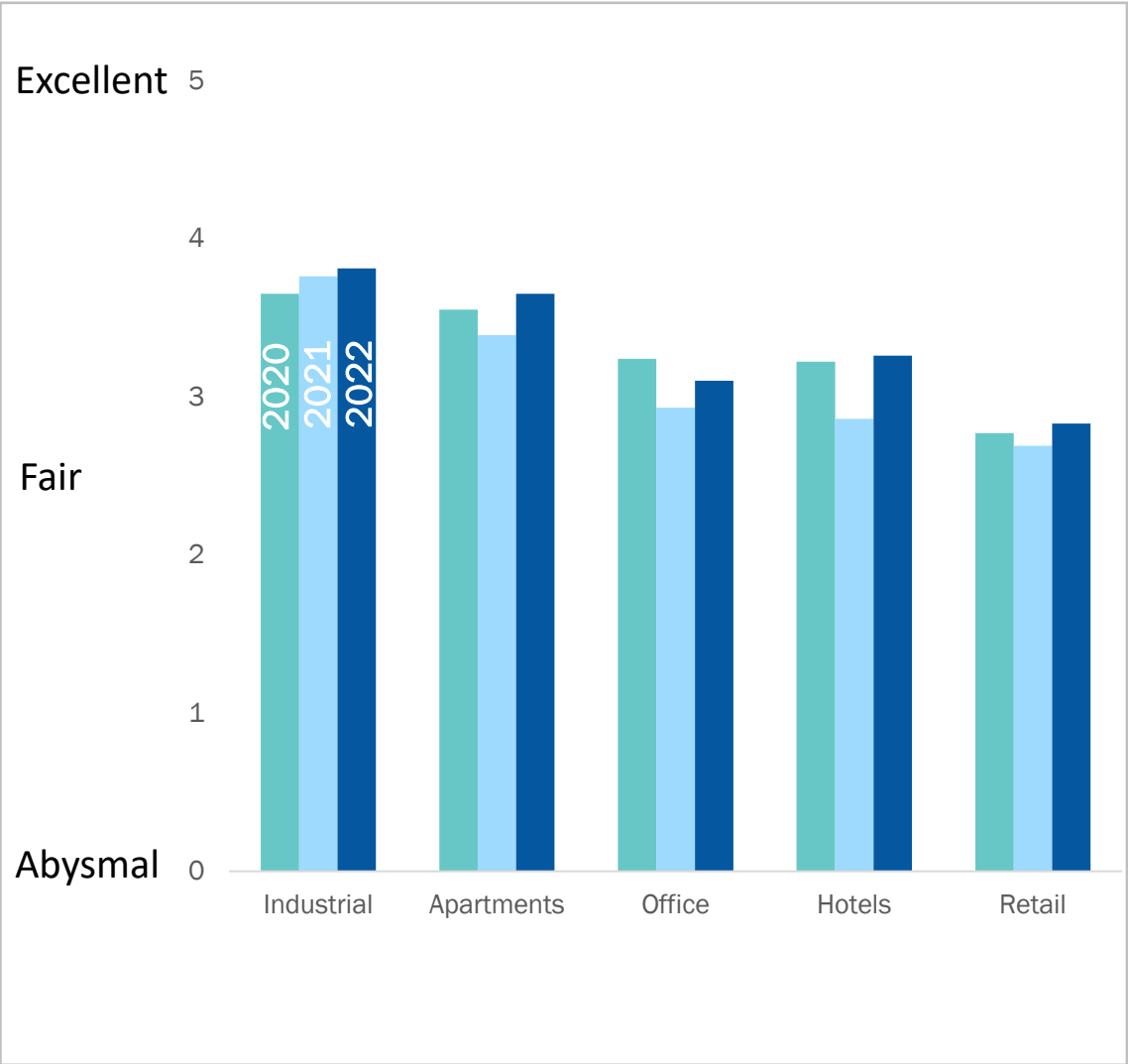
Higher Inflation Pushing Interest Rates



Improving National Sentiment for Acquisition / Development

Acquisitions

Developments



US: Cap Rate Compressing on Strong Investor Demand

	Range	2021 Average	Change from 2020	BPS
Apartments	3.0 – 7.0%	4.4%	↓	(-80) bps
Warehouse	2.6 – 6.5%	4.3%	↓	(-52) bps
Suburban Office	4.7 – 9.0%	6.2%	↑	19 bps
CBD Office	4.2 – 8.5%	5.8%	↑	15 bps
Neighborhood/ Strip Centers	5.0 – 10.0%	7.2%	↓	(-13) bps
Limited-Service Hotels	7.0 – 10.5%	8.9%	↓	(-52) bps

- Cap rates increased for CBD/Suburban Office
- Ranges decreased and tightened for Apartments and Industrial
- Debt & Equity remain available

2022 Underwriting Criteria

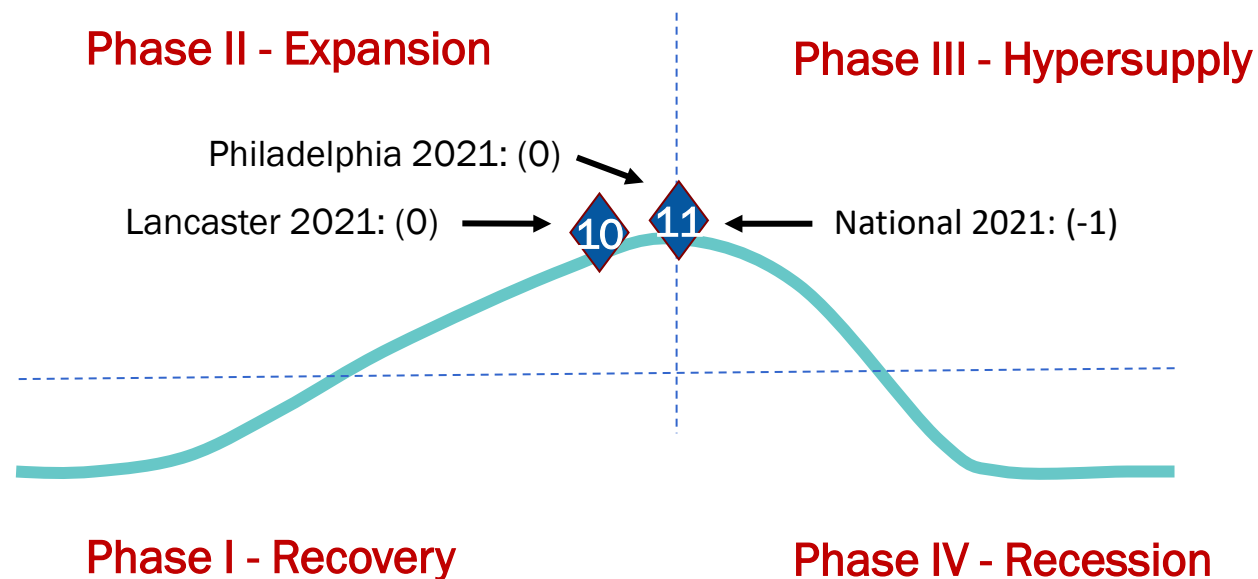
	Max LTV	Vacancy	Cap Rate	Spread	All in Rate
Apartments	65-80%	5-10%	4.5-6.0%	1.4-2.0%	3.2-3.8%
Industrial	65-75%	5-10%	5.0-6.5%	1.4-2.0%	3.2-3.8%
Office Suburban	55-60%	10-15%	7.0-8.5%	1.7-2.3%	3.5-4.1%
Retail ("Anchored")	60-70%	10-15%	6.0-7.5%	1.7-2.3%	3.5-4.1%
Hotel	60-70%	40-50%	10.0-12.0%	2.5-4.0%	4.3-5.8%

Range for 10-year treasury projections = 1.8%

Industrial

- E-commerce continues to drive demand. Grew by 9% in 2021. Now 13%-15% of total retail sales
- 3 PLs accounted for 30% of all leasing activity in 2021
- Last mile, refrigerated warehouses are fast growing segments
- Location decisions driven by:
 - Land availability
 - On-site amenities
 - Workforce
 - Trucking expense ↑ 40%
 - Affordable housing
- Rent increases driven by:
 - Strong demand
 - Scarcity of zoned land
 - Increasing construction costs

Third Quarter 2021



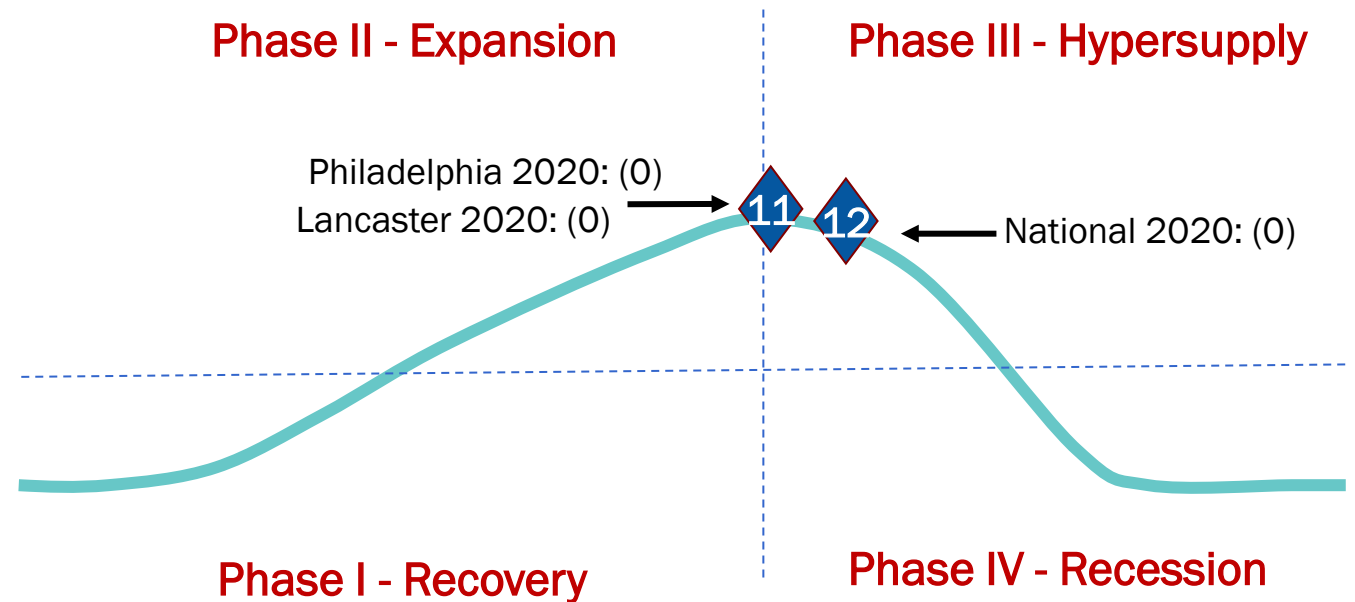
YOY National Change

	Actual 2021	Projected 2022
Occupancy	1.0%	0%
Rents	7.2%	4.5%

Apartments

- Record rent growth of 11% in 2021
- Demand shifts:
 - Urban → Suburban
 - Northeast → Sunbelt
 - West coast → Midwest
- Design focus on:
 - Larger units, extra rooms
 - High speed internet
 - Fitness/health/outdoor space
- Supply challenges:
 - Availability of zoned land
 - Regulatory process
 - Increased construction cost
 - Shortage of skilled labor
- Increased affordability challenges

Third Quarter 2021



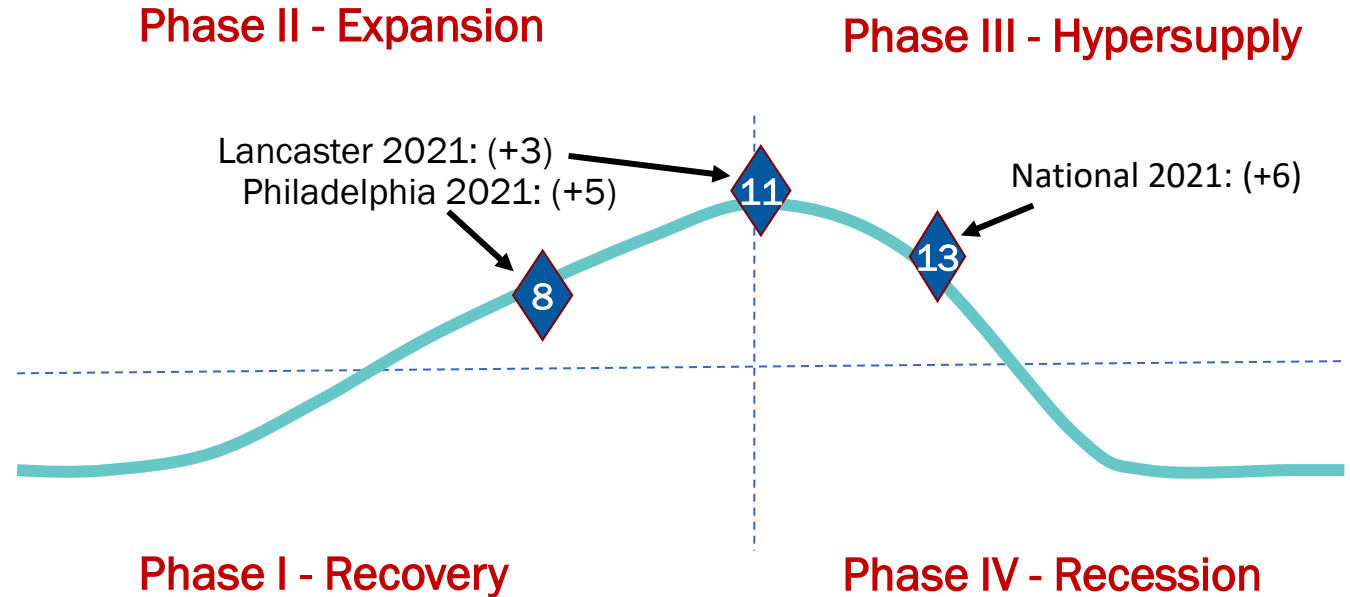
YOY National Change

	Actual 2021	Projected 2022
Occupancy	1.9%	(0.1%)
Rents	11.3%	6.5%

Office

- Rents/Occ. bottomed Q3 2021
- Work from Home → Work from Anywhere
- Employment exceeds pre-pandemic levels
- Office space is used for:
 - Reinforcing culture
 - Collaboration
 - Mentoring
- Anticipated Change Over Next Decade
 - Fully remote to increase from 3% → 6-9%
 - Space needs will decrease 5% to 15%
 - Gateway Cities → 2nd Tier Cities and Suburbs
 - Strongest segments include Life Sciences and Data Centers

Third Quarter 2021



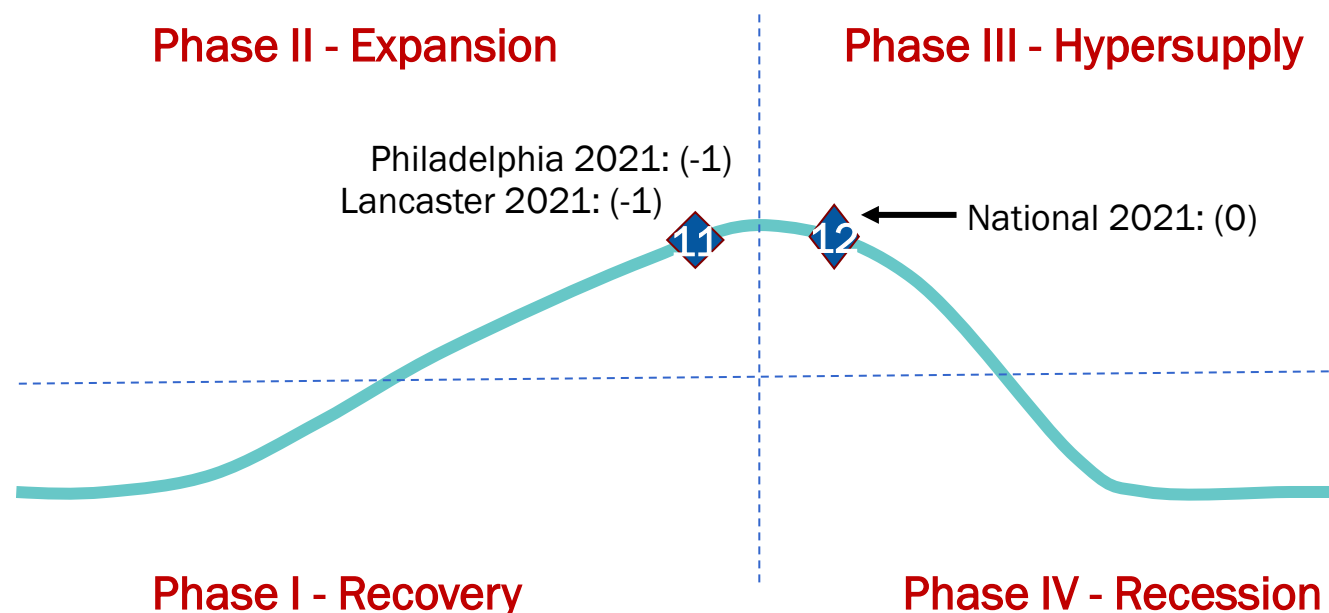
YOY National Change

	Actual 2021	Projected 2022
Occupancy	(1.4%)	1.5%
Rents	(.1%)	0%

Retail

- Q4 retail sales, traffic recovered to 2019 levels
- Service sales lagging goods sales in recovery
- Over half of retailers have less than 20 employees. Many now struggle to find staff
- B, C & D malls will continue to be repositioned or demolished at an accelerating rate
 - Traditional retail → experiential retail and alternative commercial uses
- 2021 store openings (5,048) exceeded store closings (4,975) on strong retail demand
- E-commerce grew by 9% in 2021
 - Amazon makes up 25% of e-commerce sales

Third Quarter 2021



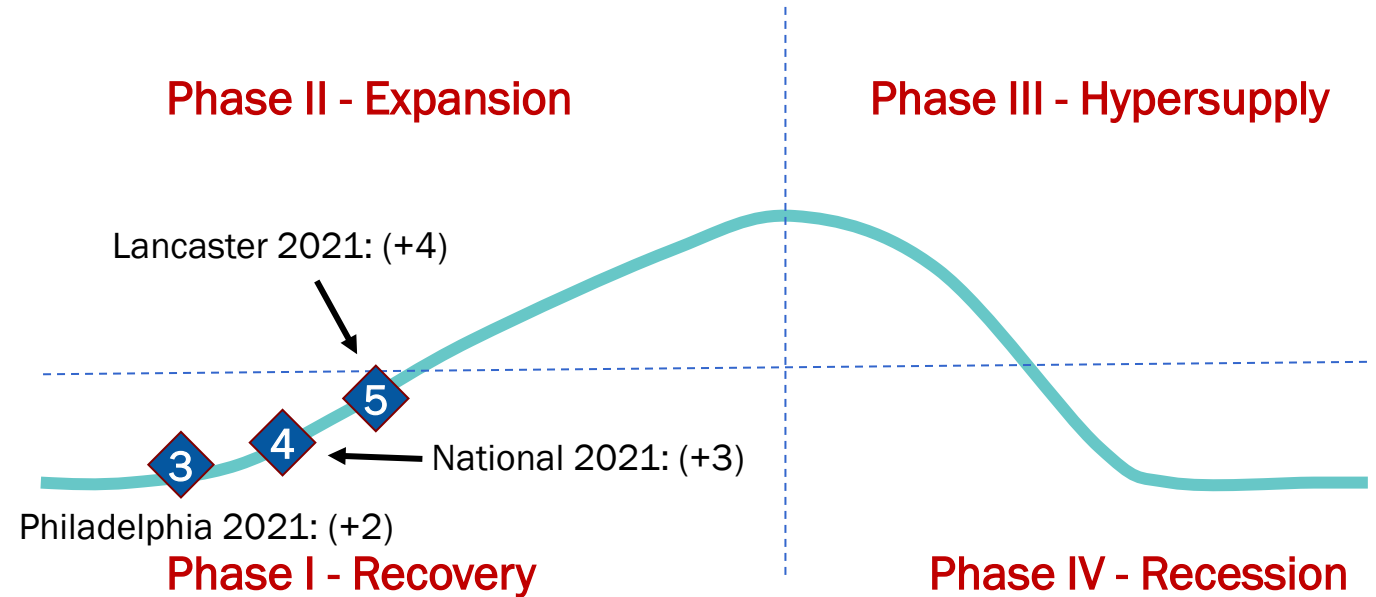
YOY National Change

	Actual 2021	Projected 2022
Occupancy	0.2%	0.2%
Rents	2.3%	1.5%

Select Service Hotel

- Foreclosures did not materialize, but renovation reckoning is coming
- Return to 2019 levels
 - ADR in 2022
 - Demand in 2023
- Extended stay hotels and resort locations continue to have strongest performance
- Staffing and compensation is greatest challenge to recovery
- Uneven recovery in 2022
 - Leisure and “bleisure” (business + leisure) will continue to be strong
 - Return to office further delayed
 - Bullish ADR growth

Third Quarter 2021



YOY National Change

	Actual 2021	Projected 2022
Occupancy	+31%	+11%
Rate	+21%	+7%
RevPAR	+58%	+19%



Michael Lorelli

Sr. Vice President
Commercial Asset Management
High Associates Ltd.

Methodology For Lancaster Market Research

- Research – Primary Research
 - Secondary sources (CoStar, MLS)
 - Owner occupied properties are excluded (e.g. Nordstrom and Urban Outfitters)
- Office – Institutional-grade, for lease (258 buildings, 6.3M SF)
 - Over 5,000 SF in size
 - Lancaster City, Manheim Township, East Hempfield, and East Lampeter Townships
- Industrial – Institutional-grade, for lease (386 buildings, 24.3M SF)
 - Over 10,000 SF in size
 - Lancaster County

Office: Lancaster – Flat

- One project totaling 34,562 SF completed in 2021
- Three new office projects in construction or proposed totaling 146,353 SF
- Occupancy surprisingly stable at 92.9% for Class A
- Class A existing market rental rates remained resilient in 2021:
 - Existing space \$23-\$26/SF Gross
 - New space \$32-\$35/SF Gross

Lancaster Market Comparison: Single Digit Vacancy For All Products

		2017	2018	2019	2020	2021	5 Yr. Avg.
<i>In Thousands</i>							
Class "A" Office	Absorption	75.2	83.0	116.3	(25.5)	4.2	50.7
	Vacancy	10.2%	5.9%	5.5%	7.6%	7.1%	-
	Amount Constructed	-	12.0	126.7	-	-	27.7
	Available Supply	132.2	61.2	71.5	97.0	92.8	-
"B/C" Office	Absorption	36.7	136.5	70.7	(44.7)	(36.9)	32.5
	Vacancy	8.5%	5.3%	3.2%	4.3%	4.7%	-
	Amount Constructed	-	-	-	-	-	-
	Available Supply	323.8	187.3	116.5	161.2	198.0	-
Business Center	Absorption	32.7	(20.8)	105.5	(12.1)	11.3	23.3
	Vacancy	13.2%	15.8%	8.1%	13.4%	14.4%	-
	Amount Constructed	-	-	32.0	25.5	34.5	18.4
	Available Supply	101.3	122.1	48.7	86.2	109.4	-

Industrial: Lancaster – Strong Market Drives Demand

- Two new projects completed totaling 125,894 SF
 - 203 Enterprise Rd: 40,000 SF
 - 400 Ben Franklin Blvd: 85,894 SF
- Six projects under construction or proposed, totaling 1,268,148 SF
- Existing market rate increased 9.2% for industrial:
 - Existing space \$6.35-\$6.80/SF NNN
 - New space \$6.75-\$7.50/SF NNN
- Market rate increased 3%-5% for flex, average \$9.95/SF NNN

Lancaster Trend Comparison: Industrial Enters Fourth Strong Year

<i>In Thousands</i>		2017	2018	2019	2020	2021	5 Yr. Avg.
Industrial Space	Absorption	552.1	109.1	989.7	13.2	1,311.9	595.1
	Vacancy	3.2%	3.5%	5.2%	6.6%	2.7%	-
	Amount Constructed	-	120.7	1,487.6	342.8	125.9	415.4
	Available Supply	758.9	770.6	1,268.6	1,598.1	412.2	-
Flex Space	Absorption	21.9	(9.3)	58.7	11.1	(186.9)	(20.9)
	Vacancy	4.1%	4.5%	1.4%	0.7%	9.8%	-
	Amount Constructed	-	-	-	-	-	-
	Available Supply	72.9	82.3	23.6	12.5	199.4	-



Powell Arms

Sr. Vice President, Managing Director
Retail Division
High Associates Ltd.

Recovery of “Redefined Retail”

- Shakeout did occur, moderated by stimulus
 - CBD struggles versus Suburban Growth
- Survivors and Innovators Thrived
 - Absorption
 - Foot Traffic
 - Physical Sales
- E-commerce and new channel growth, e.g. Buy Online Pickup in Store (BOPIS)
- Value Creation/Investor demand increasing



David Aungst

President
High Hotels Ltd.

Hospitality: Lancaster – Road to Recovery

- Factors impacting recovery (RevPar = 2019)
 - Hotel location / type
 - Recruiting / retaining top talent
 - Return of corporate travel
- Central PA RevPAR recovery (TTM 2021 % of 2019)

• York	97%
• Lancaster	92%
• Harrisburg	83%
• Reading	80%
- Factors facilitating Lancaster recovery
 - Supply stability
 - Leisure demand resiliency
- National transactions
 - Wide divergence by location / type
 - Improving capital markets

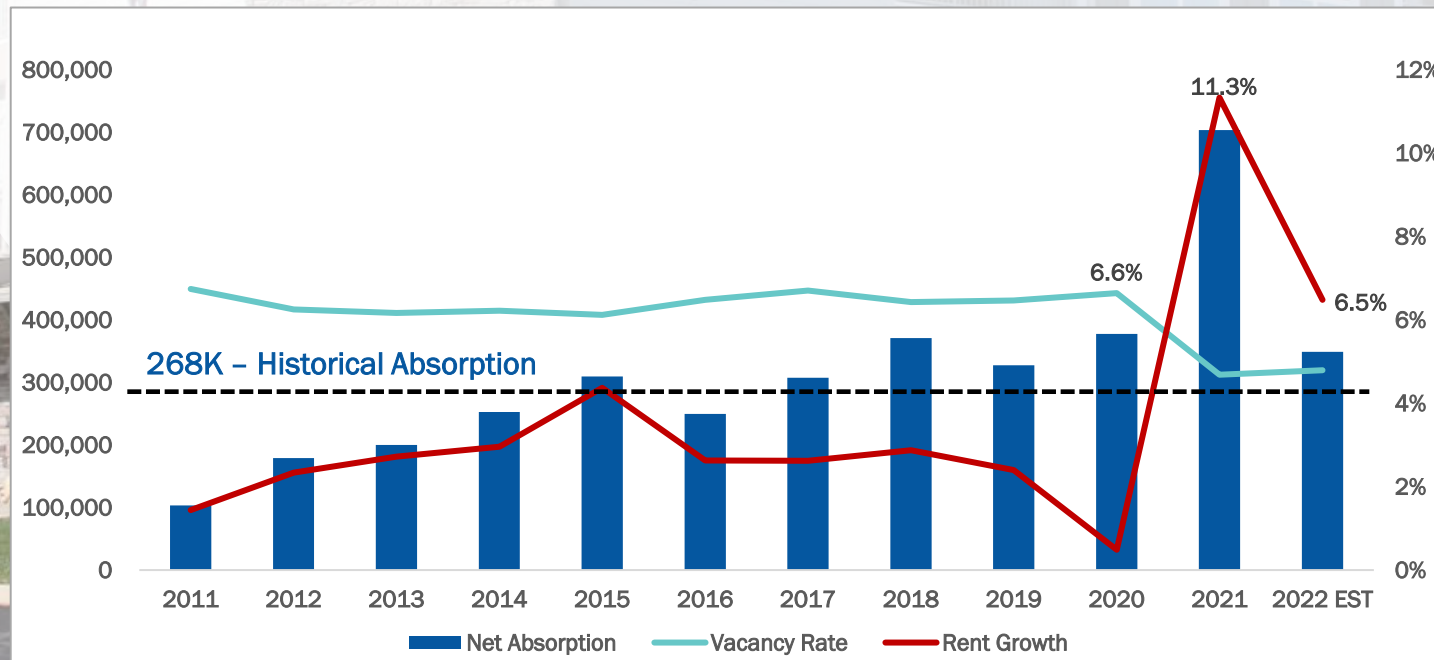


Brad Mowbray

Sr. Vice President, Managing Director
Residential Division
High Associates Ltd.

Robust Growth in 2021 & Forecasted 2022

- US rental rates up 11.3% in 2021, forecasted up 6.5% in 2022. Lancaster growth = 7.8%.
- 190bps drop in vacancy rate across US apartments in 2021 to 4.7%
- New renter incomes at \$70,116 nationally, up 11% above pre-pandemic high
 - Rent-to-income ratios in the low 20% for the avg renter signing new Class A lease
- New supply in 2021 was 361K units, (highest since 1987), 426K expected in 2022
 - Approximately 40K (11%) of new units delivered in 2021 were affordable housing units



Source: RealPage, Inc., CoStar

Questions

